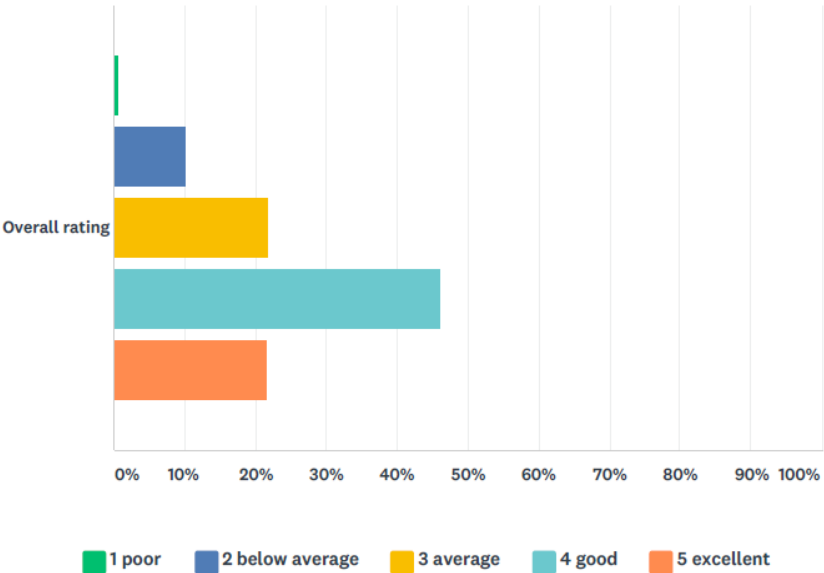


2019 Biennial Mission Summit Feedback Survey Summary Notes

In total, 303 people responded to the Biennial Mission Summit Feedback survey about the 2019 event.

What OVERALL RATING would you give the 2019 Biennial Mission Summit event?

Answered: 298 Skipped: 5



	1 POOR	2 BELOW AVERAGE	3 AVERAGE	4 GOOD	5 EXCELLENT	TOTAL	WEIGHTED AVERAGE
Overall rating	0.67%	10.07%	21.81%	45.97%	21.48%	298	3.78
	2	30	65	137	64		

For comparison, past events have received the average ratings below:

2019	3.78
2017	4.1
2015	4.03
2013	4.1
2011	4.31
2009	4.12
2007	3.98
2005	3.5
2003	3.6
2001	3.8
1999	3.8
1997	3.9



Overview of Quantitative Feedback on Major Areas

The following feedback item pertains to the quantitative responses included below:

The purposes for the Biennial Mission Summit were: To provide conversation opportunities for American Baptists to discuss challenges in their home churches and communities; To bring individuals, churches and regions together to worship our Lord and Savior; To celebrate American Baptist life and empower participants for mission and ministry; To do business as a legal gathering of American Baptist Churches USA.

Please rate the items below for how well each met the above purpose stated above:

	1 POOR	2 BELOW AVERAGE	3 AVERAGE	4 GOOD	5 EXCELLENT	N/A	TOTAL	WEIGHTED AVERAGE
Communication and marketing for the event	1.00% 3	4.67% 14	18.00% 54	41.33% 124	34.00% 102	1.00% 3	300	4.04
Registration process	1.33% 4	6.00% 18	17.00% 51	33.00% 99	41.67% 125	1.00% 3	300	4.09
Location/setting	1.00% 3	3.99% 12	12.29% 37	35.55% 107	47.18% 142	0.00% 0	301	4.24
Schedule	1.33% 4	6.98% 21	22.92% 69	39.87% 120	28.24% 85	0.66% 2	301	3.87
Worship and music	3.68% 11	11.04% 33	18.73% 56	30.10% 90	31.44% 94	5.02% 15	299	3.79
ABCUSA Biennial Academy/Workshops	0.67% 2	3.34% 10	14.72% 44	28.76% 86	34.11% 102	18.39% 55	299	4.13
Baptist Talk Conversations	1.70% 5	1.36% 4	7.14% 21	18.71% 55	14.97% 44	56.12% 165	294	4.00
Hall of Ministries	1.34% 4	2.68% 8	15.77% 47	35.23% 105	36.91% 110	8.05% 24	298	4.13
Sunrise Service	0.00% 0	0.00% 0	1.69% 5	4.41% 13	10.85% 32	83.05% 245	295	4.54
Business	1.36% 4	2.04% 6	14.29% 42	22.45% 66	19.05% 56	40.82% 120	294	3.94
Meal events	6.67% 20	13.67% 41	18.33% 55	30.67% 92	21.00% 63	9.67% 29	300	3.51
Celebration atmosphere	2.34% 7	6.02% 18	20.07% 60	30.10% 90	38.80% 116	2.68% 8	299	4.00
Overall experience	0.34% 1	7.72% 23	18.46% 55	39.93% 119	33.22% 99	0.34% 1	298	3.98

2019 Biennial Mission Summit - Comments from Attendees

I take my hat off, the people who coordinate this event did an amazing job!

Overall, very good. I would encourage many multiple Baptist Talk Conversations as the one I attended was both insightful and respectful.

The worship experiences were excellent in content and variety, however, a little lengthy in time. I am sure that it is difficult to fit in everything that is desirable and necessary. People did leave early if it became too much for them to stay.

Everything was excellent. I wish they had translators into Spanish.

I loved the Academy concept on Saturday. Having experts provide education and training in a variety of ministry areas was a wonderful blessing. I spent all day in the Transformational Leadership & Renewal session. It was tremendously helpful. Having this training available was one of the things that convince me to attend the Biennial. I was not disappointed. I found the Academy to be much more beneficial than the Baptist Talk Conversations. In the conversations, we tend to just share our ignorance. Conversely, the Academy offers valuable resources that can truly impact our ministries.

I would suggest reworking the worship services. Every one of them went long, when they are already scheduled long at 2 hours. It made for long days. The music portions were performance driven rather than participatory worship. We were rarely led or invited into worshiping our savior often we just watched the team. I felt bad for the keynote speakers, everyone of them got up as the scheduled time for the event was coming to an end that alway creates anxiety in the room. All 4 of the worship services ended up being heavily verbal... lots of explaining, instructions, award giving, etc, that distracted from the celebration and worship.

Please start the summit on Thursdays and end on Saturdays. Do not have an expectation for pastors to participate and vote on Sundays.

I missed the lively engagement of past Baptist Talk Conversations... they seemed relegated to the last afternoon, when many had already gone.

The worship experiences failed to reflect the diversity (re: musical preferences, service length, and theology) of the denomination. As a young, progressive, and liturgical clergy person in the denomination, I felt like I was worshipping in my parents' church. I would love to see a more deliberate effort to include our young clergy in worship at future conventions.

Business session could have been moved from Sunday afternoon to either Friday night or Saturday morning or afternoon. People began leaving Sunday morning.

My first experience, very happy I attended. Love the atmosphere and fellowship.

Where were the ordained women in ministry - preaching and presiding? Where were the younger preachers and teachers? There are fabulous pastors under 45 in ABC life - center them. Our family claims a wide table and so all should be represented. I felt that attendees' time was not always respected as events ran long - sometimes very long - and caused attendees to arrive late to subsequent events or commitments. I found navigating the online registration portal difficult and confusing - especially as a first time attendee. Attention should be given to making it easier to access and navigate. I would love to see continued expanded artistic expression during worship - this year was solid - keep the momentum.

If there are going to be CEUs offered, there needs to be more choices of sessions to receive those CEUs.

Worship experiences at night should be shortened. There were too many "speakers" before the regular "speaker."

The worship Services planned by the program boards at times seems more like commercials for the program boards than actual worship.

The three speakers for evening plenaries as well as the preacher for the Sunday morning service (hosted by OGS) were all men. The only woman to speak from the primary stage was in the worship service hosted by ABWM. This is appalling.

It was wonderful to see the tremendous diversity of our denomination. That was a highlight that makes me proud. Interacting with fellow leaders from such wide variety of backgrounds was really informative.

A few notes on the questions and data included below:

The analysis below came directly from the specific questions, "What did you like the most about the 2019 Biennial Mission Summit?" and "What did you like the least about the 2019 Biennial Mission Summit?"

Throughout the feedback given by the 303 respondents, there were comments included in other question and comment areas, but to avoid counting the same person's response about a particular item more than once, only responses to these two questions were analyzed. Additional notes are included below.

What did you like the most about the 2019 Biennial Mission Summit?

(239 responded, items mentioned numerous times were recorded and tallied)

See old friends/reconnect	61
Worship	44

Program	30
Biennial Academy	22
Speakers	19
Hearing denominational news	16
Meeting new people	35
Diversity	9
Talking with staff	10
Hall of Ministries	5

What did you like the least about the 2019 Biennial Mission Summit?

(221 responded, items mentioned numerous times were recorded and tallied)

Food bad or not enough options	40
Music too loud	16
Services too long	24
Women speakers?	7
More worshipful	27
Registration should be easier	7
Hotels too far, shuttle takes too long	6
Too much planned	17
Cost	13
Childcare	4

Respondents discussed a lack of women leadership in speaking roles throughout the event, and a lack of diversity in worship style. There was much negative feedback about food/service at the Virginia Beach Convention Center, but also positive feedback about the accessibility of the Convention Center, parking availability and favorable response to the beach environment.

There were specific comments about childcare noting the lack of care during meals and worship time, as well as throughout the full event, which hindered numerous parents from participating in everything that they wanted to attend. They noted that the event was not family-friendly because of this.

Regarding the Exhibit Hall, many were happy with this, although quite a few respondents noted that the Black Caucus, Women's Caucus and others were on the "outskirts". Although booths were placed at random, we must pay special attention in 2021 so that this is not repeated. There were a number of comments from persons happy that the Association of Welcoming and Affirming Baptists was included in the Exhibit Hall, and also a number of persons questioning why the organization was included, which stood out as highlighting the diversity in backgrounds and beliefs of the full American Baptist Churches USA denomination.